
Nik Dahl

1547 NW 63rd Street, Seattle, WA 98107 | Phone: 360-201-9797 | Email: nik@sledge-hammer.net

Summary of Qualifications:

- Microsoft Certified Professional (MCP)
- Advanced knowledge of operating systems (Windows XP/Vista, Macintosh OS X, Linux) and hardware (x86)
- Advanced knowledge of internet and intranet server systems (Linux, Apache, MySQL, PHP, Windows Server 2003, Active Directory, Exchange, IIS, ISA, WSUS, Samba, RDP, Virtuozzo, and Webhosting control panels)
- Expert knowledge of internet and protocols (TCP/IP, VPN, DNS, HTTP, SSH, Remote Desktop, SMTP, POP3)
- Expert knowledge of computer networking (LAN/WAN/Wireless LANs, VPN, Network protocols, Firewalls, Routers, Switches, and Wireless access points/repeaters)
- Proficiency with MS Office, Adobe Creative Suite, and Google Apps

Work Experience:

- 2004-Pres. Senior Support Technician, Hardlines Company, Bellingham, WA**
[IT consultancy firm]
Responsibilities include; Designing, deploying, maintaining and managing private corporate servers (file, email, web, printer, database and application servers) and networks for clients, Managing a team of technicians, Creating backup and disaster recovery plan, Firewall configuration, VPN configuration, Deploying mobile connectivity solutions, Troubleshooting issues, Providing end user support.
- Webcasting Project Manager, Hardlines Company, Bellingham, WA**
[Live webcasting service provider]
Responsibilities include; Managing a team of technicians, Procuring and configuring on-site Internet connection, On-site Audio/Video setup, Interfacing with Content Delivery Networks (CDN) to setup live streams, Providing end user support, Gathering statistics and metrics for client, Supplying code for embedding video into website, and Often creating landing page for webcast.
- Senior Network Administrator, Hardlines Company, Bellingham, WA**
[Email and Webhosting company]
Responsibilities include; Managing dozens of Linux, Windows, OS X and virtual servers, Firewall configuration, Designing, deploying and maintaining backup and disaster recovery plan, Installing and configuring server operating systems, Invoicing and receiving payments, Providing end user support.
- Lead Web Developer, Hardlines Company, Bellingham, WA**
[Web design company]
Responsibilities include; Interfacing with clients to determine needs, Designing and developing websites for clients, Providing ongoing statistics information for clients, Search engine optimization (SEO), Often creating an online advertising campaign.
- 2001-2003 System Administrator, Conveyor Dynamics, Inc, Bellingham, WA**
[Belt conveyor engineering firm]
Responsibilities included; Internal IT support, Maintenance of on-site servers, Website design and content management, Electronics assembly, Photo manipulation and graphic design, Hardware procurement.
- 2001-2001 System Administrator, Security Portal, Mount Vernon, WA**
[Internet security think-tank]
Responsibilities included; Installation and configuration of remote offices for VPN access, Providing internal support for employees, Determining hardware and software needs at remote offices, Documenting all installation and configuration procedures.

Portfolio:

Web and graphic design portfolio available online at:
<http://www.webnik.net>