
Nik Dahl

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Summary of Qualifications:

- Microsoft Certified Professional (MCP) and Certified SonicWALL Security Administrator (CSSA)
- Advanced knowledge of operating systems (Windows, OS X, Linux) and hardware (x86)
- Advanced knowledge of internet and intranet server systems (Linux, Apache, MySQL, PHP, Windows Server, Active Directory, Exchange, IIS, ISA, MSSQL, WSUS, NAS/SAN, and Webhosting control panels)
- Expert knowledge of internet and protocols (TCP/IP, VPN, DNS, HTTP, SSH, SIP, SMTP, POP3, IMAP)
- Expert knowledge of computer networking (LAN/WAN/Wireless LANs, Fiber, VPN, Network protocols, Firewalls, Routers, Switches, Wireless access points/repeaters)
- Proficiency with MS Office, Adobe Creative Suite, and Google Apps
- Advanced knowledge of HTML and CSS, and experience with PHP, JavaScript, and Perl and Bash scripting

Work Experience:

2008-Pres.	Network Administrator, Northwest Nexus, Bellevue, WA [Web Hosting / Colocation / Internet Service Provider] Responsibilities include; Managing dozens of Linux and Windows servers, Router, Switch and Firewall configuration, Designing, deploying and maintaining backup and disaster recovery plan, Data center cabling, Installing and configuring server operating systems, Monitoring systems and metrics, Project management, Website development, Invoicing and receiving payments, Providing end user support and 24x7x265 emergency on-call support.
2004-2008	Senior Support Technician, Hardlines Company, Bellingham, WA [IT consultancy firm] Responsibilities included; Designing, deploying, maintaining and managing private corporate servers (file, email, web, printer, database and application servers) and networks for clients, Managing a team of technicians, Creating backup and disaster recovery plan, Firewall configuration, VPN configuration, Deploying mobile connectivity solutions, Troubleshooting issues, Providing end user support. Webcasting Project Manager, Hardlines Company, Bellingham, WA [Live webcasting service provider] Responsibilities included; Managing a team of technicians, Procuring and configuring on-site Internet connection, On-site Audio/Video setup, Interfacing with Content Delivery Networks (CDN) to setup live streams, Supplying code for embedding video into website, and Often creating landing page for webcast. Senior Network Administrator, Hardlines Company, Bellingham, WA [Email and Webhosting company] Responsibilities included; Managing dozens of Linux, Windows, OS X and virtual servers, Firewall configuration, Designing, deploying and maintaining backup and disaster recovery plan, Installing and configuring server operating systems, Invoicing and receiving payments, Providing end user support. Lead Web Developer, Hardlines Company, Bellingham, WA [Web design company] Responsibilities included; Interfacing with clients to determine needs, Designing and developing websites for clients using PHP, JavaScript and HTML, Search engine optimization (SEO).
2001-2003	System Administrator, Conveyor Dynamics, Inc, Bellingham, WA [Engineering firm] Responsibilities included; Internal IT support, Maintenance of on-site servers, Website design and content management, Electronics assembly, Photo manipulation and graphic design, Hardware procurement.
2001-2001	System Administrator, Security Portal, Mount Vernon, WA [Internet security start-up] Responsibilities included; Installation and configuration of remote offices for VPN access, Providing internal support for employees, Determining hardware and software needs at remote offices, Documenting all installation and configuration procedures.

Portfolio:

Online portfolio of web and graphic design available at: <http://www.webnik.net>